

# Illinois Warrior Assistance Program

Helping you take command of your life

The Illinois Warrior Assistance Program (IWAP) provides confidential assistance for Illinois veterans to help them meet the challenges of their everyday life. IWAP is also available to family members including the spouse and child(ren) of eligible veterans.

Our goal is to help service members and their families deal with the emotional challenges they may be facing, especially when dealing with emotional challenges and struggles such as:

- Post Traumatic Stress (PTS)
- Mild Traumatic Brain Injury (TBI)
- Anxiety
- Stress
- Depression
- Coping with daily emotions
- Addictions and Substance Abuse
- Overall emotional wellness

## A focus on you

Many veterans experience unexpected challenges and you may not be feeling your best. Assistance to address these challenges is readily available. The Illinois Warrior Assistance Program is here to help 24/7. Call **866-554-IWAP (4927)** now to get the help that you so richly deserve.



Call the confidential phone number at **1-866-554-IWAP (4927)** at any time day or night for a referral and authorization for covered services. You can also chat with a specialist online! Visit us at [www.IllinoisWarrior.com](http://www.IllinoisWarrior.com).

*IWAP is a confidential resource provided by the State of Illinois. It is not connected to the U.S. Armed Forces or the U.S. Department of Veterans Affairs.*

**Magellan**  
HEALTHCARE<sup>SM</sup>

# Benefits provided by IWAP

## Covered services for veterans

Veterans who are *ineligible for USDVA care* or who must *travel more than 25 miles* for USDVA care are offered 30 face-to-face visits for counseling services in an outpatient setting

Veterans who must *wait more than 10 days* for an appointment with USDVA are offered 6 face-to-face visits for counseling services in an outpatient setting, or until the first USDVA appointment occurs

### Annual benefit:

The annual benefit for veterans includes any combination of individual, group, medication management, psychological testing, or intensive outpatient (IOP) visits. Each IOP visit accrues against the annual benefit at the rate of 2 outpatient visits for each IOP session

The benefit includes coverage for *neuropsychological testing for a mild traumatic brain injury*, including physical therapy, occupational therapy and speech therapy

### Dependents:

Spouse and children are offered 6 face-to-face visits for counseling in an outpatient setting.

## Legal and financial consultations

### Legal consultation:

You can receive up to a 60 minute telephone or face-to-face consultation with an attorney on any type of legal matter. The 60 minute offering is available *free* for one consultation per topic each year. For services beyond the 60 minutes, members receive a preferred discount rate of 25% off the hourly fee.

### Financial consultation:

Your program offers you up to a 60 minute telephone consultation with a financial counselor on issues such as budgeting, debt consolidation, loans, mortgage assistance, retirement, saving for college, IRS matters and other financial topics. *This telephone consultation is free.*

## Tools and resources

You can access many of the tools and resources online through your program's website. Tools and resources include:

- Hundreds of articles and guides
- Legal and financial frequently asked questions answered by professional experts
- Online *financial calculators and estimator tools*
- Legal and financial forms and resources based on specific topics
- *Interactive legal forms* such as wills that you can complete and save online

## Veteran eligibility requirements

- Under the age of 65
- Has served a minimum of 180 days of active duty service with an Active Duty, Reserve, or National Guard unit
- Illinois resident
- Is either ineligible for or unable to access USDVA behavioral health services
- The closest USDVA site is more than 25 miles away from the veteran's home
- Must wait more than 10 days for an appointment for USDVA care
- Is not an inmate of public institution or a resident of a nursing facility

Spouse and dependent children of eligible veterans are also eligible for covered services.